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[https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer.](https://www.oxfordshire.gov.uk/cms/public-site/special-educational-needs-and-disability-local-offer)

1. Local Offer Review

Feedback from the review carried out earlier this year has been used to redesign the Local Offer website.

You said	We did
I do not know if information is linked to the Local Offer	Local Offer pages are branded with the Local Offer icon which was designed by SENDIASS Oxfordshire with parents and carers
Make it accessible	<ul style="list-style-type: none"> • Information is now found under age groups to support finding information easily. There are also 'quick link' buttons to go directly to information. • Pages are being reviewed to make sure jargon is not used and key words are included • FAQ's and links to SENDIASS have been integrated
I can't find my way back to a page	You can now track back to pages you have visited by using the back button
It is too 'corporate' looking and wordy	<ul style="list-style-type: none"> • This is because the Local Offer is on the Oxfordshire County Council web pages and has to work within what it can do. It is not a visual site and is quite plain. • Pages are being reviewed to make them clearer and less wordy • There are plans to investigate whether it would be possible to use another

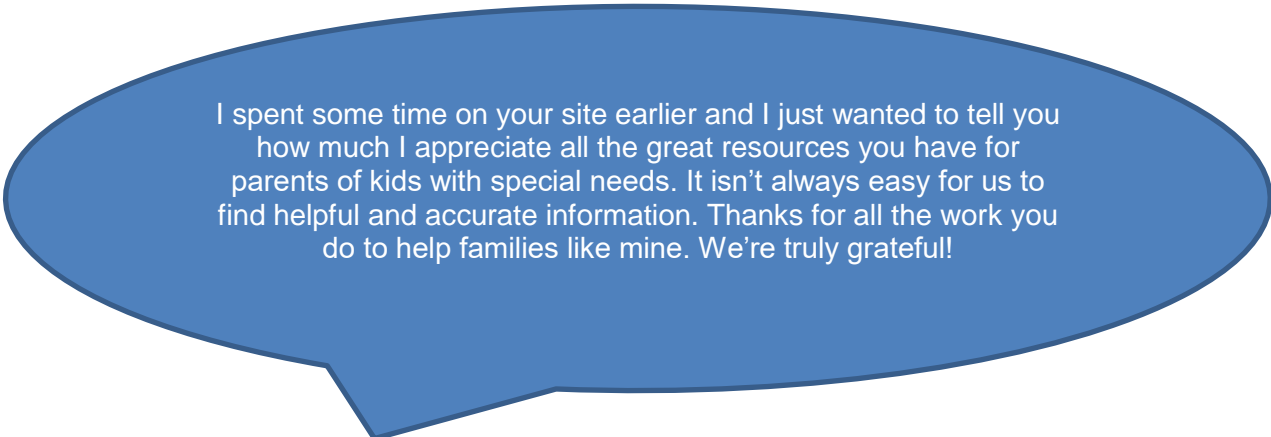
	platform which could be more visual, but was also compatible with the public website and Oxfordshire County Council practice
It is more for adults than young people	We have added a quick link button 'More Information for young people' which takes you to OXME, the young people's website in Oxfordshire. Making the Local Offer more accessible to young people is an area we need to develop.

We have added this link to pages to make sure you can feedback and help us improve the Local Offer.

Help us improve our information

Does our local offer information help you? [Use this online form](#) to let us know if you feel our web pages could be improved or you need help finding out about something.

Initial feedback from families has been positive with reports they like the 'branding' and can navigate the site more easily to find information.



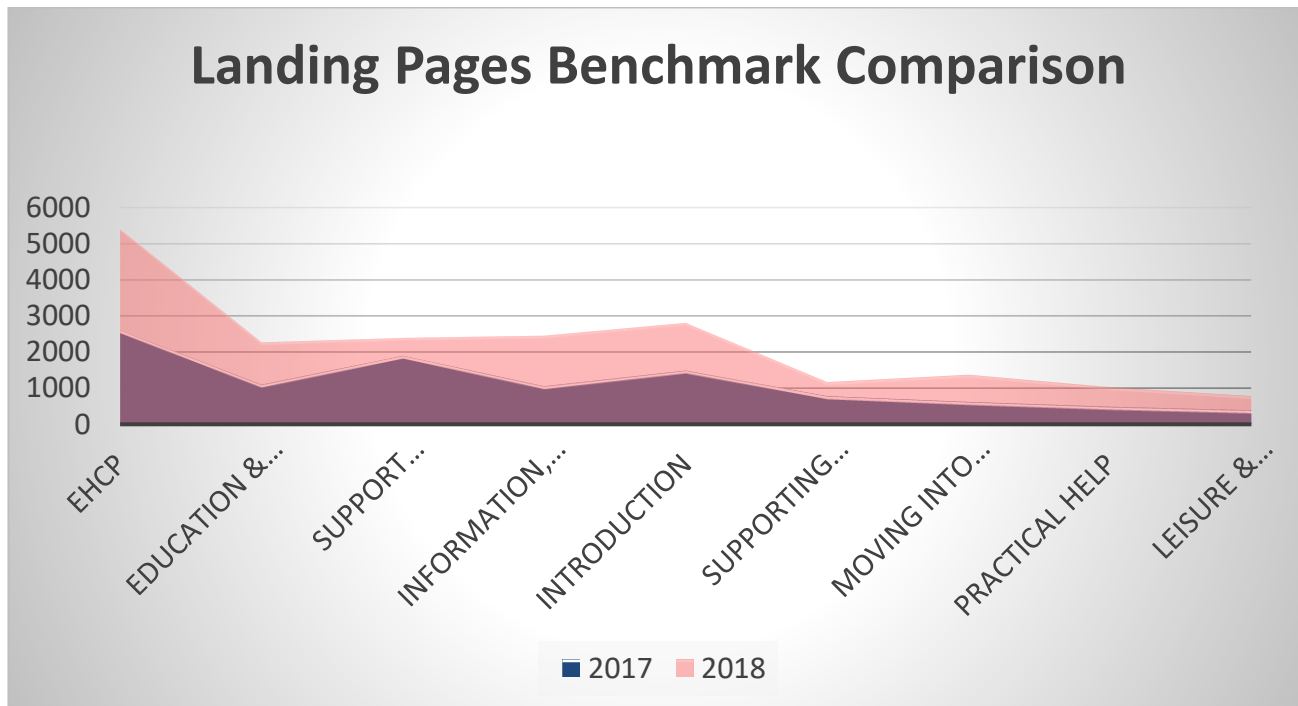
2. What have people been looking at on the Local Offer?

The changes made to the Local Offer site means that we need to update how we collate the data we gather.

However, using the data we have currently, there are signs that the site is being used more than last year as can be seen from the graph below.

The EHCP pages continue to be visited the most.

Although not shown in the graph we know from the web team that the quick links to SENDIASS are being well used. Families would contact the Local Offer via 'Contact us' when they were looking for help. Now they are using the links to SENDIASS.



3. Updates to Local Offer Pages

Teams are responsible for checking and updating their own pages on a regular basis. Detailed below are updates which are relevant to a large number of Local Offer users.

Update	Location
Information for families about Care, Education and Treatment Reviews (CETR's)	https://www.oxfordshire.gov.uk/residents/children-education-and-families/education-and-learning/special-educational-needs-and-disability-local-offer/support-health
Information to help people with long term health issues or a disability to keep paid employment	https://www.oxfordshire.gov.uk/residents/social-and-health-care/adult-social-care/working-and-learning/oxfordshire-employment
SEND newsletter to bring you the latest news about developments	https://www.oxfordshire.gov.uk/residents/children-education-and-families/education-and-learning/special-educational-needs-and-disability-local-offer

4. Matters arising from the Local Offer Champions meetings

There have been 2 meetings held in July and December 2018.

Discussion points	Action
All Local Areas with a Written Statement of Action (WSoA) will be revisited by Ofsted and CQC approximately 18	<ul style="list-style-type: none"> All Champions to make sure information relating to the teams/areas they represent is up to date and current

<p>months after the WSoA was agreed. They will look at progress against the areas of significant weakness identified in the WSoA. The Local Offer was not identified as a significant weakness, but as a statutory part of the reforms it is likely it will be considered.</p>	<ul style="list-style-type: none"> • All Champions to make sure teams are familiar with the Local Offer and signpost/support families to use it
<p>Local Offer Review</p>	<p>Actions related to this are outlined in section 1 above</p>
<p>Updates from Champions re actions related to the Local Offer.</p>	<ul style="list-style-type: none"> ➤ The Disability Information Officer in the Family Information Service is promoting the Local Offer to Families and supporting them in its use if needed. She has also been visiting groups and professional teams to demonstrate the Local Offer ➤ Health are making sure that links from the Local Offer to Health sites are working. Leaflets and posters advertising the Local Offer are available in clinics and shared with teams ➤ SEN Support Services have the link to the Local Offer on their e-mail address and have been reviewing and updating information ➤ Information on the Under 5's pages to be reviewed with the web team as some information relates to older children. ➤ Early Years SEN Inclusion Teachers support families in the use of the Local Offer ➤ OXME pages are to be refreshed. Links to the Local Offer are to be reinforced.

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