Category B – Profoundly or Severely Deaf

A person is eligible for a concessionary bus pass if they are profoundly or severely deaf.

Guidance from the Department of Transport states that hearing loss measured in decibels across the normal hearing spectrum, as dBHL (Hearing Level).

Hearing loss is usually graded as follows:

- 25-39 dBHL = mild – cannot hear whispers
- 40-69 dBHL = moderate – cannot hear conversational speech
- 70-94 dBHL = severe – cannot hear shouting
- >95 dBHL = profound – cannot hear sounds that would be paint for a hearing person to listen to

You will be eligible if:

- Your hearing loss is severe or profound (i.e. greater than 70 dBHL in both ears)

You will not be eligible if:

- Your hearing loss is mild or moderate (i.e. 69 dBHL or less, in your better ear)

Proving that you are eligible

You can do this by providing one of the following:

- Confirmation that you are registered as profoundly or severely deaf from a local authority
- Letter from audiologist or audiological report
- Documents which demonstrate that you have hearing loss of more than 70 dBHL in both ears. These may include letters from consultants or GPs
- For veterans, the Reasons for Decision’ letter under the Armed Forces Compensation Scheme (AFCAS).

You may ask your GP to provide a letter but this is not an NHS service. Your GP is not obliged to provide one. As this is a private service, your GP may charge you for this. Oxfordshire County Council do not deal directly with GPs and we cannot contact them on your behalf.