Category E – Does not have arms or has long term loss of the use of both arms

A person is eligible for a concessionary bus pass if they do not have arms or if they have long term loss of use of both arms.

You will be eligible if:

- You have both arms but are unable to use them to carry out day to day tasks
- You have a limb reduction deficiency of both arms
- You have bilateral upper limb amputation
- You have a medical condition or condition which affects the use of your arms i.e. muscular dystrophy, spinal cord injury, motor neurone disease

You will not be eligible if:

- You have one arm and are able to carry out day to day activities

Proving that you are eligible

You can do this by providing one of the following:

- Documents which demonstrate that you have lost the use of your arms over the long term (12 months or more). These may include letters from your GP or consultant.
- Letter from a medical practitioner who is treating you
- For veterans, the Reasons for Decision’ letter under the Armed Forces Compensation Scheme (AFCAS).

You may ask your GP to provide a letter but this is not an NHS service. Your GP is not obliged to provide one. As this is a private service, your GP may charge you for this. Oxfordshire County Council do not deal directly with GPs and we cannot contact them on your behalf.