

**For more details  
please contact:**

**Hearing Impairment Team**

Social and Health Care  
Abbey House  
Abbey Close  
Abingdon  
OXON  
OX14 3JE  
(Satnav postcode: OX14 3JD)

Telephone/  
relaytext: 01865 894925

Fax: 01865 783156

SMS: 07713 329 501

Email: [hearing.impairment@oxfordshire.gov.uk](mailto:hearing.impairment@oxfordshire.gov.uk)

Other versions of this  
leaflet are available e.g.  
audio, large print or disc.

Please telephone:  
**0345 050 7666**

For enquiries about other  
Oxfordshire County  
Council Services,  
please contact:

**Social and Health  
Care Team  
Tel: 0345 050 7666**

**E-mail:  
socialandhealthcare  
@oxfordshire.gov.uk**

**Out of hours  
Emergency Duty:  
Freephone 0800 833408**

# Specialist Services for Deaf & Hard of Hearing People



## Who are we?

There is a Countywide team of specially trained staff based at our offices in Abingdon, offering advice and support on any type of hearing impairment.

Staff have a wide experience of all issues related to Hearing Impairment.

Staff will make appointments to see you at the office or in your own home or talk with you via phone/text/fax or e-mail.

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## What do we do?

We can advise and support people of all ages with hearing problems, including:-

- Equipment Assessment e.g. to improve your access to TV/door bell/telephone etc.
- Advice on Deaf Issues e.g. equal access to services.
- Deaf Children and their Families e.g. support regarding available options and equipment.
- Deaf Parents e.g. access to support services, equipment.

- Information on all aspects of hearing loss including: Deaf / deafened / Hard of Hearing / Dual Sensory Loss / Mental Health needs related to Deafness.
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## How can we be contacted?

You can contact us direct by writing, fax, text phone, telephone or E-mail. (see back of leaflet)

You can ask someone else to call us for you e.g. a relative, GP, Care Manager.

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